

# TERMS AND CONDITIONS

Slush 2016 is being organized by Startup Sauna Oy (2554151-6), a wholly Finnish-owned company, which is in the main business of organizing startup and technology conferences and builds conference related software. This document sets out the terms and conditions between Startup Sauna Oy and you when you purchase a ticket or register for any event or conference organized by Startup Sauna Oy. By purchasing a ticket or registering for an event or conference organized by Startup Sauna Oy you are agreeing to comply with and be bound by these terms and conditions. You should read this document carefully. Startup Sauna Oy reserves the right to change these terms and conditions at any time. Any amended terms and conditions will be posted to this website. This updated version of terms and conditions for Startup Sauna Oy is applicable from April 20 2016.

When a customer submits a registration through the Slush registration system, this constitutes a binding purchase agreement. The customer receives an automatically generated registration confirmation. This confirmation should be kept for possible future reference. The customer must store the order confirmation and order code securely and protect them against unauthorized access.

## Declaration of Consent

I hereby give my consent for Startup Sauna Oy to collect, process and use my personal data for the purposes of processing the purchase of my ticket and for any other use to which I have consented. This information will be used for the purposes of processing ticket sales and compiling delegate lists which will be published on our websites and across any relevant online portals, websites or platforms, and circulated by email to our email database, which includes all past and current delegates. If you do not wish your name, photograph, country where based and company name to appear on the delegate list please email [tickets@slush.org](mailto:tickets@slush.org).

## PRICES

All prices indicated on the slush.org website include VAT in its valid rate.

Discounted tickets are only valid in combination and/or in conjunction with an authorized identification qualifying for discount. This must be presented at badge pick-up and shown on request to gain admission to the event venue. If no such

verification is provided, the purchased ticket is invalid, and the person will not be granted access to the event.

## **REFUND AND CANCELLATION POLICY**

All purchases of tickets for conferences and events are non-refundable in their entirety. However, it is possible to allocate the ticket to a third party if the ticket has been fully paid. The contact details of the new participant are to be sent to Startup Sauna Oy immediately (tickets@slush.org), at least 7 days before the event. It is not possible to change the person or organization liable for the payment.

The tickets purchased are for your own personal use or that of your business only and may not be re-sold or transferred for commercial gain under any circumstances. Where there has been any re-sale or attempted re-sale of any tickets (or any other breach of this term), we reserve the right to cancel the relevant tickets with immediate effect.

Startup Sauna Oy will not be liable for the granting of any VISAs that are required to attend any event or conference. In the event that an attendee's VISA is not granted tickets will not be refunded for any event or conference.

If the event is being cancelled due to unforeseen circumstances (force majeure), ticket holders will be refunded the price of the ticket against the receipt. The Startup Sauna Oy does not hold itself liable for any other expenses incurred. Startup Sauna Oy strives to notify its customers of force majeure cases as quickly as possible.

## **TERMS OF PAYMENT**

The Slush Online store uses the Stripe payment system. Stripe Payments Europe, Ltd is an U.S. American limited liability company and having its registered place of business at 3180 18th St, San Francisco, CA 94110, United States.

The following methods of payment are available in the Online store: Credit cards (Visa, MasterCard & American Express). Group orders can also be paid with invoice upon separate agreement.

The Startup Sauna Oy may request verification of payment for the purpose of resolving possible disputes about the purchase.

## Credit cards

Stripe Payments Europe, Ltd is the product vendor for orders paid with Visa, MasterCard & American Express. The parties of the transaction are the customer and Stripe. Consequently, Stripe is responsible for all related obligations, and also the recipient of the payment

## Payment by invoice

Slush uses Holvi Payment Services Ltd for invoicing. Payment with invoice is available for corporate and group products upon request. The invoice will be sent to you separately, and contains all the necessary information for paying the order. The term of payment is 14 days net. The interest on arrears is 7.5%. See also 'REFUND AND CANCELLATION POLICY'.

## Badge Pick-up

The order confirmation does not grant access to the event, but a badge must be picked up before entering the event. The badge pick-up locations and opening hours will be communicated on the slush.org website and by email at least 2 weeks prior to the event. When picking up the badge, the customer must show the order confirmation provided by e-mail as well as a valid ID with a picture. In the case of group orders the dedicated contact person can pick up the entire order.

## **EVENT CANCELLATION, POSTPONEMENT & SUBSTITUTION POLICY**

Startup Sauna Oy is not responsible for any loss or damage as a result of a substitution, alteration, cancellation or postponement of an event. In the event of an unexpected incident independent of Startup Sauna Oy, Startup Sauna Oy reserves the right to make changes to the date and time for all parts of the event at least one week before the event. In the case of rescheduling an event, the cardholder's ticket may be returned by a deadline to be determined by Startup Sauna Oy, preferably immediately after the announcement of the new event date. After the deadline has expired, any claims for reimbursement will expire. Startup Sauna Oy also reserves the right to make changes to the event at a date less than one week before, if there is a justified reason such as an unexpected problem with the location, or if a speaker is prevented from participating.

Please note that while speakers and topics are confirmed at the time of publishing, circumstances beyond the control of the organizers may necessitate substitutions, alterations or cancellations of the speakers and/or topics. As such, Startup Sauna Oy reserves the right to alter or modify the advertised speakers and/or topics if necessary without any liability to you whatsoever. Any substitutions or alterations will be updated on our web page as soon as possible

## **LIABILITY**

Startup Sauna will not be liable for any loss injury or damage to any person or property howsoever caused. Startup Sauna Oy will not be responsible for any tickets that are lost or stolen. Each participant must make provision for his or her own insurance. You consent to film and sound recording as attendees at any event or conference.

Startup Sauna Oy reserves the right to refuse admission to any event or conference for any behavior, which it deems unacceptable, or for breach of the terms and conditions.